



SERENENS

Payment and cancellation

We organize the retreats with commitment and dedication. We also ask for commitment from you as a participant. Our experience is that, as soon as you sign up for a retreat, a process can arise that causes resistance, both physically and mentally. Consciously or unconsciously, you are already preparing for the retreat. If you feel that you cannot come or if there are situations that make you feel overwhelmed, please consult with us before canceling. Sometimes it helps to talk about what is going on in your life.

These are our payment and cancellation conditions:

Payment

- You pay the entire amount in one installment. Your place is definitively reserved after receipt of the entire amount.
- The total amount of the retreat consists of two parts: an administration fee and taxes of €150,- and a remaining amount.

Cancellation

- The administration fee and taxes of €150,- are non-refundable.
- Up to 4 weeks before the retreat, the remaining amount paid will be refunded or you can transfer the full amount to another retreat within six months*;
- Up to 3 weeks before the retreat, the remaining amount paid, not the deposit, can be transferred to another retreat to be used within six months.*
- **No refunds will be given after this date.**

**Please note that if the newly chosen retreat is cheaper, you will not receive a refund.*